



**Worldwide Internet Insurance Services Ltd**

Suite 4/1, Waterport Place,  
Europort Road, Gibraltar

## AXA COVER DIRECTIVE **HURRICANE IAN 28/09/2022**

If your trip has been disrupted by Hurricane Ian see below how your policy might cover you:

### CANCELLING YOUR TRIP

As standard all our travel insurance policies cover cancellation of a trip if their outbound flight, departing from United Kingdom, is cancelled and no suitable alternative public transport is provided within 24 hours of the scheduled time of departure.

### CONTINUING YOUR TRIP

If your outbound or inbound flight, departing or returning to the United Kingdom, is delayed for more than 12 hours, all of our policies offer a delayed departure benefit. This is designed to help pay for telephone calls, meals and refreshments purchased during the delay.

We can also cover reasonable additional travel and accommodation expenses so you can continue your trip. We will only cover costs to the standard of the original booking and that cannot be claimed back from the travel provider.

### MAKING A CLAIM

If you need to make a claim under the policy, you should contact the travel provider for reimbursement in the first instance. If they do not refund the additional expenses, then you can submit a claim online by accessing your [Customer Zone](#).